

TECHNICAL SERVICE NOTIFICATION

To: All Powerboss Dealers, Service Managers and Parts Managers

From: PowerBoss Technical Support

Date: 3/21/2017

Subject: Kubota Engine Warranty

Announcement:

Effective immediately, all Kubota engine warranties (parts and labor) for the first 2 years or 2000 hours MUST go through your local Kubota dealer. Any warranty part or repair should be processed through the local Kubota dealer in your area. Also the MCW (Major Component Warranty) which covers cylinder block, head, crankshaft, camshaft, pistons and rods (3 year 3000 hour), must go through Kubota.

Once the Kubota warranty expires any extended warranty will be handled then by Powerboss.

Reason: Kubota will no longer accept claims from PowerBoss Inc directly.

Models/Serial Numbers Affected: All units with Kubota engines regardless of fuel type.

NOTE:

All Powerboss dealers will have an option of becoming an unlisted Kubota dealer which is recommend. This will allow you the ability to perform your own work and purchase parts directly. To facilitate this click on the hyper-link below to get to Kubota's website and from there you can search for the local Kubota dealer who can set you up.

Should you decide not to be an unlisted dealer, they can handle the repair of the engine or can refer you to a local Kubota Service Center who can.

If you have any difficulties, please contact the Powerboss Warranty Department and we will get our Kubota representative involved to assist you. Call 1-800-323-9420 or email at:

warranty@powerboss.com

To find your closest local dealer go to: <http://www.kubotaengine.com/us-engine>

And see a listing for your area.

Informational Only For Purchase Warranty

For further assistance, questions, or comments contact Technical Support at 800-982-7141 (USA)